



PINNACLECARE

RAYMOND JAMES

When specialty care is needed, let Pinnaclecare be your guide.

A serious healthcare challenge can strike when you least expect it. It is important to have a Health Care Concierge on your side, guiding you to the best healthcare available.

Is the diagnosis correct? What doctors are best? Which facility has the best outcomes? Is surgery necessary or is there a better option?

Nearly 30% of medical conditions are misdiagnosed and can result in unnecessary or inappropriate treatment. Your advisor wants to ensure that you do not become part of this statistic by providing you access to PinnacleCare's leading health care concierge services. As a member, you will gain the peace of mind that comes with an objective, unbiased resource to help guide you and your family through your most pressing healthcare challenges.

Healthcare Concierge Services may include:

- Expert medical opinion/confirmation of diagnosis
- Research on patient diagnosis and treatment options
- Customized report identifying top local, regional, or national specialists
- Facilitated appointments with top specialists or Centers of Excellence
- Gathering, organizing, and forwarding of key medical records
- Virtual consultation for second medical opinion

Pricing:*

- \$225/year (individual)
- \$395/year (individual + family)

*Online enrollment requires payment with a debit/credit card and your coverage will be effective 45 days after enrollment.



How it Works:

One Step... If you are facing an unexpected healthcare challenge, connect with a PinnacleCare Health Care Concierge for access to expert medical guidance.
Let PinnacleCare take it from there.



CONNECT

Your Healthcare Concierge and the PinnacleCare medical team begin working on your behalf when you reach out by phone or email.



REVIEW

PinnacleCare collects, reviews and organizes your medical records to advise you on appropriate next steps.



COORDINATE

PinnacleCare identifies and coordinates a selection of top medical experts to confirm the details of your diagnosis and appropriate treatment options.



COMMUNICATE

PinnacleCare will communicate with you to help you understand your diagnosis, choice of providers and treatment options.



SCHEDULE

Your Healthcare Concierge facilitates the scheduling of appointments with your selected specialist and transfers your medical records in a timely and efficient manner.



FOLLOW UP

Your Healthcare Concierge will follow up with you throughout the process to answer questions and ensure you're on the right path.



Thanks to you and the PinnacleCare team for the time you spent working with me. I am extremely appreciative of your efforts and concern. I could never express in words the comfort you provided in this process.

– William, PinnacleCare Member



PinnacleCare collected my son's medical records..., provided comprehensive reports on clinical trials and new therapies to our doctors..., and focused the best resources on a moment's notice on our son's case when we were in crisis... When we had given up hope, PinnacleCare rapidly got my son's case heard by the best institution in the country for his condition.

– Julie, PinnacleCare Member

Contact PinnacleCare when you need access to a specialist or new routine-care doctor:

PHONE: 844-641-5922 ONLINE: www.PinnacleCare.com/RJ-enrollment

Representatives are available Monday through Friday 8:00 a.m.–6:00 p.m. (ET)

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